


FERMA Risk Management Forum 2009. Meet your colleagues and swap experiences.



4 October - 7 October 2009, Prague, Czech Republic

A horizontal timeline consisting of a thin grey line with vertical tick marks spaced evenly along its length.



**“YOU NEED TO PLAN AHEAD
FOR DISASTER SCENARIOS.
THAT WAY, THERE’S NO
DRAMA.”**

(Pierrot Gieres, CEO, Media Assurances,
RTL Group, Luxembourg)



**“THE MOST IMPORTANT
THING TO DO WHEN
FACED WITH DAMAGE
IS TO TAKE ALL THE
STEPS IN THE CORRECT
ORDER AND IMPLEMENT
THEM PROMPTLY.”**

(Dieter Kulbatzki, Managing Director
of AON Jauch & Hübener GmbH)



**“THE BEST BASIS FOR A
BUSINESS CONTINUITY
STRATEGY IS TO KNOW
WHAT YOU CAN AFFORD
TO BE WITHOUT AND
FOR HOW LONG.”**

(Heiko Böttger, Allianz Global
Corporate & Specialty AG
Risk Consulting - Global Head of
Operations)



**“AN ESCALATION PLAN
MUST INVOLVE ALL LEVELS
OF A COMPANY.”**

(Rainer Wenke, Head of the plant fire brigade,
Robert Bosch GmbH, Reutlingen)



Ways out of a crisis: Welcome to BELFOR at FERMA 2009.

Crises are there to make the most of new opportunities and to find new solutions. As the world's leading restoration company, BELFOR is a specialist in this area. Together with our customers and partners, insurers and experts, we always find ways to minimise risks and the consequences of damage – even before it happens. Every day, around the clock, we are helping to overcome crises and to safeguard values. Want to see this for yourself? Then come to the FERMA technical visit on 7.10.2009. On an organised tour of our drying centre in Jirny, you'll get an idea of how BELFOR helped to minimise the consequences of flood damage in the Czech national library in 2002. Register at www.ferma-forum.eu

Visit us at stand 48 at FERMA 2009. We look forward to talking to you.



4 October 2009



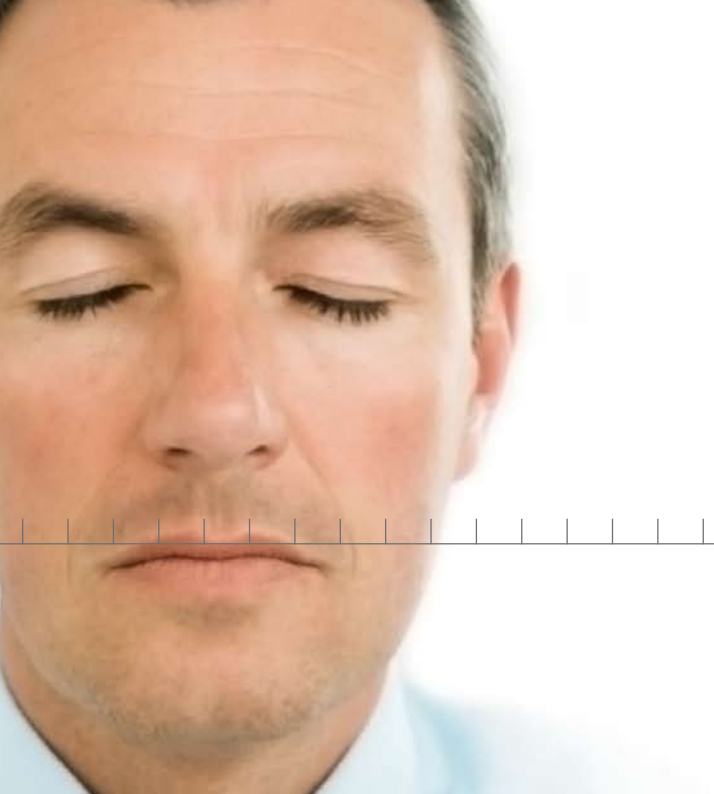
5 October 2009



6 October 2009



7 October 2009



Just stay calm.

Remember... if you present this voucher at the BELFOR stand at FERMA 2009, you'll receive advice on how to stay calm in critical situations.

Just keep cool! With BELFOR.